

Cloud

VTX-WM1

Web Monitor Card



Installation and User Manual

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Introduction

Thank you for purchasing this Cloud product.

The VTX-WMI Web Monitor Card is an option for Cloud VTX Series power amplifiers. Once correctly fitted and configured, it will allow the performance and settings of the amplifier in which it is installed to be monitored at a remote location using standard Internet browsers on any PC, Mac, PDA or smartphone, without the necessity for either dedicated software or hardware.

Topics in this manual include:

- how to install the VTX-WMI in a VTX amplifier
- how to make the necessary internal connections and internal jumper changes
- how to perform the initial card configuration via an Internet browser
- how to customise the card to suit the installation
- how to use the GUI
- how to interconnect multiple amplifiers to form a network

NOTE: a short video giving an overview of the installation and configuration of the VTX-WMI is available on the Cloud website www.cloud.co.uk. If fitting a VTX-WMI for the first time, you may find it helpful to view this before commencing the installation.

Applicability

The VTX-WMI card may be fitted to the following amplifier models:

- Cloud VTX4120 4-channel amplifier – 4 x 120 W
- Cloud VTX4240 4-channel amplifier – 4 x 240 W
- Cloud VTX4400 4-channel amplifier – 4 x 400 W

Note that the VTX-WMI is not suitable for older VTX models, such as the VTX 750, VTX 1200 or VTX 1500.

What's in the box

Check that the box contains all of the following, and notify your Cloud dealer immediately in the case of any absences or evidence of damage:

- VTX-WMI PCB card
- Rear plate (with RJ45 connector slot)
- 2 x self-tapping screws
- Quick Installation Guide

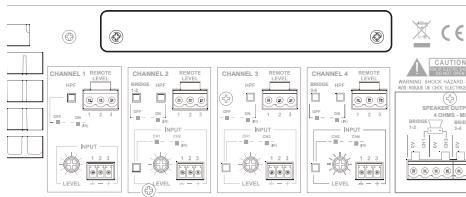
Installation

Preamble:

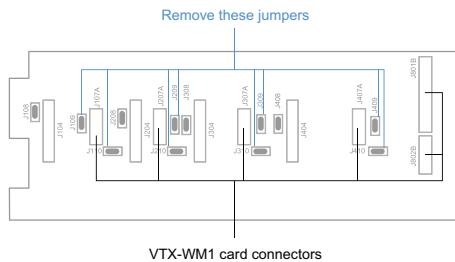
The process of installing web monitor cards into VTX amplifiers is straightforward. If cards are being fitted to multiple amplifiers installed in one or more equipment racks, each rack will need to be provided with internal CAT5 wiring and an Ethernet switch. The Installation section of the manual describes in turn: i) fitting and testing cards in the amplifiers; ii) networking principles and iii) overall system configuration.

Installing the VTX-WMI card

1. Turn off the VTX amplifiers into which the cards are to be fitted and unplug their power cables. If the amplifiers are fitted in a rack enclosure, disconnect all rear cables from one amplifier at a time, and remove it from the rack. Place the amplifier on a flat surface.
2. Remove the amplifier's top panel. Retain the screws (eight) and the transformer bolt.
3. Locate the rear panel blanking plate, undo the two screws securing it and remove the plate. Retain the screws.



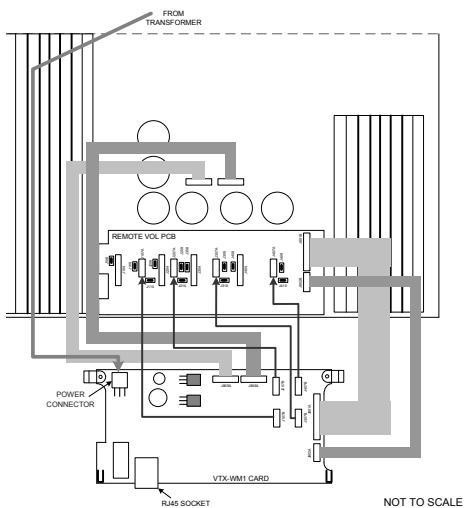
4. On the amplifier's upper rear PCB (Remote Vol PCB, PC331012), locate the jumpers J109, J209, J309, J409, J110, J210, J310 and J410. All of these (total 8) should be removed. (Refer to pages 12 & 13 of the amplifier manual for full details of amplifier jumper locations.)



5. Plug in the four screened cables terminating in 3-pin connectors as follows:

VTX-WMI CARD CONNECTOR	UPPER REAR PCB CONNECTOR
J107B	J107A
J207B	J207A
J307B	J307A
J407B	J407A

6. Connect all the flying leads before locating the card in place. First, plug the two 7-way ribbon cables (from J805A and J806A on the VTX-WMI card) to J805B and J806B respectively on the amplifier's main (lower) PCB. These are located just in front of the four large capacitors; the ribbon from J805A should be plugged into J805B (the left of the pair, looking from the rear) and that from J806A to J806B.
7. The remainder of the VTX-WMI card's flying leads connect to the amplifier's upper rear PCB. Plug the 14-way and 6-way ribbon cables at the right-hand end of the VTX-WMI card (from J801A and J802A respectively) into Molex headers J801B and J802B on the upper rear PCB.



8. The VTX-WMI card can now be fitted in place; the two rear supports should engage with the edge of the heatsinks, and the RJ-45 Ethernet connector should protrude through the rear panel slot. The two previously empty holes in the amplifier rear panel should align with the tapped holes in the card's rear brackets; secure the card using the two screws supplied.
9. Locate the spare internal AC cable coming from the amplifier power transformer. This will have one red and two yellow wires and will terminate in a 3-pin Molex plug. It may be cable-tied; if so, cut the tie. Plug the connector into the large 3-pin Molex header on the front left corner of the VTX-WMI card.
10. Fix the new rear plate (supplied) over the card slot using the two screws removed in Step 3, so that the RJ-45 connector is engaged with the square hole in the plate. Replace the top cover.
11. We recommend that the amplifier is connected to a computer at this stage to check communications. Connect the

VTX-WMI card's Ethernet port to the network port on a computer using a standard CAT5 (or CAT5-e) network cable, terminated with RJ45 plugs. Either a "straight" or a "crossed" cable may be used, as the VTX-WMI auto-detects the data lines. Power the amplifier on; it is not necessary at this stage to connect any audio inputs or outputs. Turn the computer on and check that it has a static IP address of the form 192.168.0.xxx, where xxx can be any value between 1 and 254 except 127. Launch the Internet browser normally used (e.g., Microsoft Internet Explorer, Mozilla Firefox, Safari, etc.)

12. Type the card's default IP address - 192.168.0.127 - into the URL field of the browser, and the screen shown below should appear:

Channels								
Unit Name	Model	Network	1	2	3	4	5	6
Cloud Amplifier	VTX4120	✓ OK	●	●	●	●	●	●

The amplifier type listed in the **Model** column should be that of the amplifier in use. This confirms that the data communications section of the card is operating correctly. The card's IP address can be changed subsequently, and this procedure is discussed in "Entering site and amplifier information" on page 8.

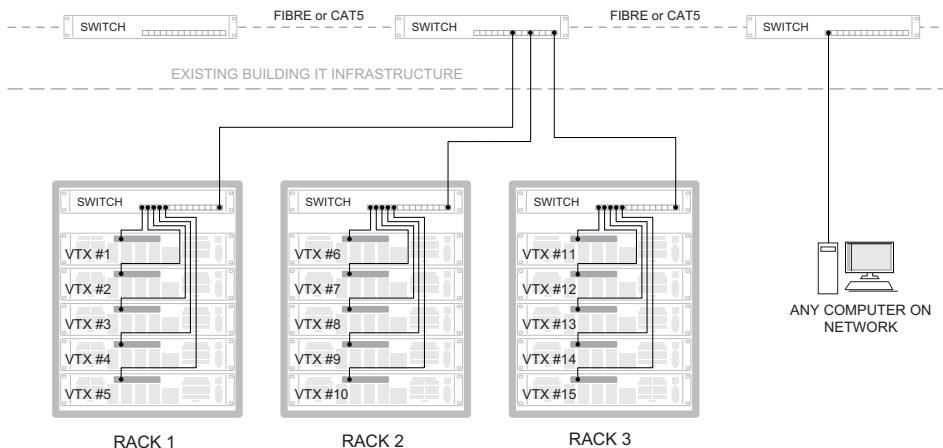
13. Close the browser application. The amplifier may now be disconnected from the computer and powered off. Reinstall in the rack and reconnect all rear cables.
14. Repeat the above procedure for the remaining VTX amplifiers.

Networking principles

The VTX-WMI card communicates with a computer – or the building's IT system - using standard IP protocols over Ethernet. Physically, connections are made using CAT-5 cabling (4-pair UTP) terminated with RJ-45 connectors.

If only one amplifier is to be used, it may be connected directly to a computer (as in Step 11 of the Installation Procedure), or connected to the IT infrastructure once it has been assigned a compatible IP address.

In systems where more than one VTX amplifier is being installed in a rack (or racks), each rack should ideally* contain an Ethernet switch (10/100baseT or 10/100/1000baseT). This should have a minimum of (N+2) ports, where N is the number of amplifiers the rack contains. Each amplifier's VTX-WMI card should be connected to a port on the switch, using a standard CAT-5 network cable. The switch should then be connected into the building's IT infrastructure at the nearest convenient point via structured cabling.



As many amplifiers and racks as required can be networked in this way, and these may, of course, be anywhere in the building. The only requirement is that each rack switch is connected to the same building network, so that all amplifiers in the system are accessible from a computer elsewhere on the network.

* Amplifiers in multiple racks may be wired to a single Ethernet switch in one (adjacent) rack if wished, though this will necessitate a significant amount of additional CAT5 cabling.

IP addresses and address allocation

Every amplifier to be connected to the computer network must be given a unique IP (Internet Protocol) address. If the amplifiers are to be connected to a building's IT infrastructure, the installer MUST check with the IT administrator to determine which addresses are available for use BEFORE configuring the amplifiers' VTX-WMI cards.

IMPORTANT: Do not connect any amplifiers to the Ethernet network until the addresses of their VTX-WMI cards have been individually set. Connecting more than one device with the same IP address onto a network will have anomalous and unpredictable results and may produce havoc for the other network users!

The VTX-WMI card's default IP address is 192.168.0.127. If only one amplifier is to be connected for monitoring, you may leave this address unchanged and ignore much of the following procedure, provided that this specific address will be available on the network.

If multiple amplifiers are to be monitored, one (but only one) amplifier may retain this default address, again subject to its availability.

Server allocation

Once all the amplifiers have been configured, it will be possible to address the entire system – i.e. all amplifiers – by entering any of the IP addresses in use into the browser's URL field. The amplifier whose IP address is used will then act as a server for all the amplifiers in the system.

Entering site and amplifier information

Once all the amplifiers have been reinstalled in the rack together with the Ethernet switch and network cabling, each amplifier comprising the system may be individually configured:

* IT Network terminology

1. Disconnect all the amplifiers except one from the Ethernet switch. Also disconnect the switch from the building's IT network. Turn all the amplifiers on.
2. Connect a computer to the Ethernet switch and launch its normal Internet browser.
3. Type the default address <http://192.168.0.127> into the URL field of the browser, and the **Home** page shown below should appear:

		Channels								
Unit Name	Model	Network	1	2	3	4	5	6	7	8
Cloud Amplifier	VTX4120	✓ OK	●	●	●	●	●			

Click on a Unit Name to view more detailed information on that unit.

The amplifier type listed in the **Model** column should be that of the amplifier being addressed.

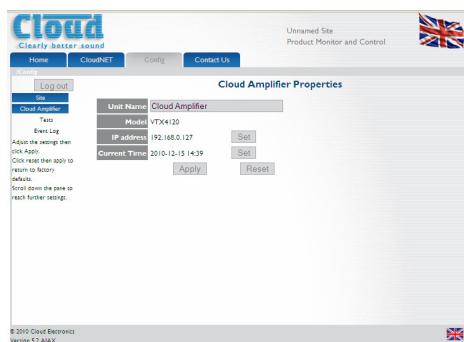
4. Next, click the **Config** tab, which will give the screen shown below:

5. Enter a suitable name for the installation in the **Site Name** field (e.g. name of the customer and/or building or location, etc.)
6. Use of a password is recommended as it will prevent unauthorised access to the network configuration pages - monitoring of amplifier performance and settings is always possible. Enter a password in the **Site Password** field. A password may be up to 64 characters in length and will be case sensitive.
7. If the network has an SMTP mail server, you may enter an email address in the **Email target** field. This will enable fault reports to be sent to this address automatically. For this feature to work, IP addresses for the mail server and the system Gateway are also needed; you should obtain this information from the IT System administrator. Enter these addresses in the **Mail Server IP** and **Gateway IP** fields respectively by clicking the two **Set** buttons, which will open the **IP address configuration** dialogue box:

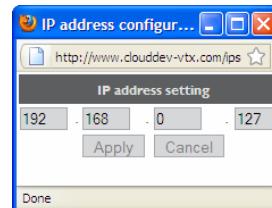


8. Click **Apply** to close the dialogue box.
9. Click **Apply** (on the **Config** page) to confirm the data entered.

Click the blue **Cloud Amplifier** button in the left-hand pane (only one amplifier will be listed at present). This opens the **Amplifier Properties** page:



10. The first field, **Unit Name**, permits the amplifier itself to be named. This is extremely useful with large systems employing multiple amplifiers. Each amplifier will be referenced by the Unit Name on all the GUI pages thereafter. The name may, for example, be the area of the building where the speakers that the amplifier is driving are located. (The Unit Name may be up to 100 characters in length, but note it will be truncated to 16 characters for the amplifier button label.)
11. If the amplifier is to have an IP address other than the default, click the **Set** button adjacent to the **IP address** field, which will open the **IP address configuration** dialogue box:



12. Enter the IP address for the amplifier in the four numeric fields and click **Apply**. We strongly recommend that you keep a careful record of all IP addresses used, and also write the address in the IP space on the VTX-WMI's rear panel (or print a label for this purpose).

13. The VTX-WMI card has an on-board clock/calendar, which needs to be set for the Event Log to be meaningful. The default **Current Time** will be midnight on Jan. 1st. 2000; click the adjacent **Set** button to open the **Clock setting** window.



Enter the current date and time in the five fields in the format yyyy-mm-dd hh:mm and click **Apply**.

14. Click **Apply** on the **Amplifier Properties** page to confirm the data entered.
15. Enter the amplifier's new IP address into the browser's URL field to re-establish communication with the card. The **Home** page will now confirm the Site and Amplifier Names which were entered, and there will also be a green tick and "OK" in the amplifier's **Network** field to confirm communication with the new address. The **CloudNET** page will also confirm that the amplifier has been designated Server status.
16. Connect the next amplifier's VTX-WMI card to the Ethernet switch. Select the **Home** page tab, and after a few seconds, the amplifier's details will be added to the amplifier list. On the **CloudNET** tab, you will see that the additional amplifier has a red cross in the **Server** column – the first amplifier retains Server status because the browser is still using its IP address.
17. The additional amplifier will have the default IP address; this will need to be changed. Click the **Config** tab, and select

the new amplifier with its blue button (it will still be named "Cloud Amplifier"). Then repeat the procedure above, starting at Step 10.

18. Continue this procedure, adding one amplifier at a time, until all the amplifiers in the system are registered on the browser. Note each time, that the PC may take a few moments to recognise that a VTX-WMI card has had its address changed; this is normal.
19. When all the amplifiers have been configured, the Ethernet switch may be reconnected to the building's IT network. It is recommended that access to the amplifiers is re-checked by entering the IP address of one of them from a computer elsewhere on the network.

Amplifier data – using the GUI

Once the amplifiers have been configured, amplifier performance and settings can be monitored from the web browser of any computer on the network. To access the system, enter the IP address of any of the amplifiers into the URL field of the web browser. This will show the **Home** Page, an example of which is shown below:

Unit Name	Model	Network	Channels							
			1	2	3	4	5	6	7	8
South Hall	VTX420	✓	OK	●	●	●	●	●		
North Hall	VTX440	✓	OK	●	●	●	●	●		
Retail Unit 12A	VTX440	✓	OK	●	●	●	●	●		
Food Court	VTX410	✓	OK	●	●	●	●	●		

Click on a Unit Name to view more detailed information on that unit.

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The **Home** Page gives a overview of the entire system. All amplifiers are listed, by the names that they were given during configuration. The

Model type is confirmed, and any Network faults. If an amplifier cannot be found on the network, a red cross appears in the Network column, as shown below:

Unit Name	Model	Network	Channels							
			1	2	3	4	5	6	7	8
Lower Floor	VTX4400	OK	●	●	●	●	●	●		
LI-Supermarket	VTX4400	OK	●	●	●	●	●	●		
L2-Clothes Shop	VTX4400	OK	●	●	●	●	●	●		
Food Court	VTX4420	N/A	●	●	●	●	●	●		

Click on a Unit Name to view more detailed information on that unit.

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A green indicator in the **Channels** columns confirms that each channel of each amplifier is operating normally.

Amplifier Status

Each amplifier's performance and settings may be checked in greater detail by clicking on its name in the **Unit Name** column. This gives a display as below:

Monitors				
Channel	Temperature	Fan speed	Protect State	Signal
1	45 °C	Normal	None	(-10dB)
2	45 °C	Normal	None	(-10dB)
3	45 °C	Normal	None	(-10dB)
4	45 °C	Normal	None	(-10dB)

Config				
HPF	Bridged	Linked	Level Control	Remote Level
x	x	✓	[bargraph]	[bargraph]
x	x	✓	[bargraph]	[bargraph]
x	x	✓	[bargraph]	[bargraph]
x	x	✓	[bargraph]	[bargraph]

Config options relate to rear panel controls.
Monitors relate to internal sensors

Legend:
● Accessible
● Approaching threshold
● Outside acceptable bound
✗ Option not selected
✓ Option selected

Each channel of the amplifier reports its status as follows:

Monitors:

- Internal heatsink temperature
- Fan speed
- Clip limiter circuitry status
- Input signal level (in dBu)

Configuration:

- High-pass filter – rear panel switch setting
- Bridge mode – rear panel switch setting
- Input linking – rear panel switch setting
- Current level control – rear panel rotary control setting
- Current external level control – RL-I remote control plate setting (if fitted)

Colours are used to indicate amplifier conditions:

- Green: Normal operation
- Yellow: Becoming marginal
- Red: Outside acceptable limits

In the **Config** area, a green tick indicates that a function activated by one of the rear panel switches is ON, a red cross indicates that it is OFF. The settings of the local and remote level controls are shown as horizontal bargraphs, with the “segments” changing from grey to green as the level controls are advanced.

This page can be closed by clicking on any other tab, or your browser's “Back” button.

Network status

Clicking the **CloudNET** tab opens the Network Overview page:

Unit Name	Model	Network	Server	IP Address	Test connection
South Mall	VTX4420	OK	✗	192.168.0.10	[Test]
North Mall	VTX4400	OK	✓	192.168.0.11	[Test]
Recall Unit 1/2A	VTX4400	OK	✗	192.168.0.12	[Test]
Food Court	VTX4420	OK	✗	192.168.0.13	[Test]

Click on the unit name to view detailed information on that node.
Click on ‘Test’ to test the connection to the node.

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The CloudNET page lists all amplifiers on the system, together with confirmation of each

unit's network status, server status and IP address. Only one amplifier in the list should have a green tick in the **Server** column. Note that this page automatically refreshes every few seconds, as the network is continuously polled.

Clicking the **Test** button in the **Test connection** column causes the amplifier in question to be polled immediately (often referred to as "pinging"); it will then report its current status.

As with the Home page, clicking on a **Unit Name** will open the Amplifier Status page.

Site Configuration

Clicking the **Config** tab opens the Site Configuration page. Some of the fields on this page – **Site Name**, **Site Password** and **Email target** - will have been completed during initial site and amplifier configuration.

Port No.

The default value for this field is 80, which will be appropriate for most installations. However, some large IT systems may require a different port number to be used to avoid conflicts. Please check with the IT system's administrator as to whether this is a requirement. An alternative value may simply be entered if necessary.

Login

Access to the site and amplifier configuration pages may be password-protected to prevent unauthorised changes to IP addresses, etc. If a password has been defined and the **Request login** box checked, the password will be requested before the **Config** tab is opened. **Request login** is active by default. After logging in with the password, remember to log out by clicking the **Log out** button at the top of the amplifier list on this page.

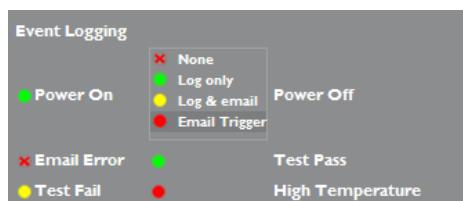
The Amplifier Status and Network Status pages are available at all times to all users, without a password being required.

Short email format

If this box is left unchecked (the default), any emails sent to the target address will only contain abridged site information, and not a full description of any fault conditions (see below).

Event Log and log configuration

A log is maintained for each amplifier on the system. The log records power-on and power-off, over-temperature, impedance test pass/fail and email alert failures, all against the on-board clock/calendar. The Event logging pane on the Site Configuration page lets you define which of these events are to be recorded and whether any (or all) of them should generate email alerts.



For each of the six event types, one of the following options may be set:

- **None** – events of this type are ignored
- **Log only** – events of this type are recorded in the log
- **Log & email** – events are recorded in the log and also entered in an alert email, but the email is not sent at this time.
- **Email Trigger** – events are recorded in the log, and the alert email is sent; this will contain the current event and any events recorded via the **Log & email** option above.

The Event log for a particular amplifier may be inspected by clicking on the amplifier's button in the list (opens the **Amplifier Properties** page), and then clicking on **Event Log** below the button.

L32 - Clothes Shop Event Log

Type	Time	Description
TEST	2011-01-21 15:24:41	Test passed Ch 2 - 3.19 Ohms
TEST	2011-01-21 19:31:17	Test failed Ch 1 - 6.76 Ohms
TEST	2011-01-21 16:19:59	Test failed Ch 1 - 4 Ohms
TEST	2011-01-21 16:20:00	Test passed Ch 1 - 4 Ohms
TEST	2011-01-21 09:56:04	Test passed Ch 2 - 4.83 Ohms
TEST	2011-01-21 09:56:11	Test passed Ch 2 - 3.83 Ohms
TEST	2011-01-21 09:46:40	Test failed Ch 2 - 3.62 Ohms
TEST	2011-01-21 09:59:57	Test passed Ch 2 - 3.14 Ohms
TEST	2011-01-21 09:38:11	Test passed Ch 2 - 4.59 Ohms
TEST	2011-01-21 09:36:00	Test passed Ch 2 - 4.5 Ohms
TEST	2011-01-21 09:39:17	Test failed Ch 2 - 3.9 Ohms
TEST	2011-01-20 16:59:41	Test passed Ch 2 - 4.09 Ohms
TEST	2011-01-20 16:55:21	Test failed Ch 1 - 3.07 Ohms
POWER	2011-01-20 16:56:54	Power on and initiated

Email format

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Impedance Tests

The VTX-WMI card includes a variable frequency test oscillator which may be programmed to apply a test tone (at 40 dB below the amplifier's maximum output level) to the amplifier output at a future date and time, and, if desired, at regular intervals thereafter. (It is recommended that tests are scheduled for the hours of building non-occupation). The amplifier output voltage and current are monitored during the test and hence the load impedance checked. This gives the engineer a first-line confirmation that all the speakers connected to each amplifier channel are present, connected and functional.

Clicking **Tests** (click the amplifier button first) opens the **Test List** page for the amplifier:

Lower Floor: VTX4400

Test List

Channel	Frequency	Tolerance	Expected
Ch 1	60Hz	10%	Unknown

Scheduled Tests

Channel	Frequency	Tolerance	Expected	Test Date	Status
Ch 1	60Hz	10%	Unknown	2011-01-26 12:55	Unknown

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In order for the impedance tests to be meaningful, an initial Load Configuration test must be run, to establish a reference

impedance at the frequency to be used. The upper pane of the Test List page is concerned with this initialisation.

Configuring the Load

The amplifier must be powered on and each channel connected correctly to its normal speaker(s). Select each channel in use from the drop-down list under **Channel**. (If any channels are in Bridge Mode, select the lower-numbered channel of the pair.) Select the frequency to be used for the test from the drop-down list under **Frequency**. If using a bi-amped (or tri-amped, etc.) speaker system, the frequency for each channel will need to be chosen to match the relevant driver type. The frequency selected should be approximately in the middle of the frequency response range of the speakers/drivers connected to the channel. Consideration should be also be taken of any loudspeaker enclosure resonant frequencies – these may be particularly evident at low frequencies, and should be avoided, as their use will give misleading results.

Click the **Config** button. This will generate a dialogue box warning that a test tone is about to be fed through the audio system. Click **OK** if you are happy for this to occur. A progress bar is displayed, and when the test is complete an impedance value will be displayed in the **Expected** field. To re-check the expected value, set a **Tolerance** value (30% is recommended initially) and click the **Test** button. A second test will be run, and the results displayed.



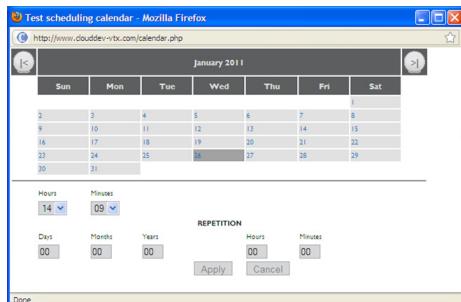
The **Remove** button may be used to cancel the current reference impedance value for the selected channel. This should be done if, for example, a loudspeaker has been removed or replaced.

Scheduling the tests

The test scheduler lets you set the date and time at which the next impedance test will be executed, and whether it is to be repeated at regular intervals thereafter. It also lets you set the schedule independently for each amplifier channel, together with the frequency to be used and the tolerance to be applied. An impedance measurement outside the prescribed tolerance will be classified as a Test Failure, be recorded in the amplifier log and/or generate an email alert (if set up in Event Logging).

In systems with multiple amplifiers, each amplifier may run its own set of tests simultaneously if wished. However, it is not possible to run tests on more than one channel within each amplifier simultaneously, so test times for the channels in any one amplifier should be carefully staggered.

To add a test to the scheduler, select a channel from the drop-down list under **Scheduled Tests**, select the frequency to be used (see remarks above), and select a tolerance; 30% is recommended initially. Click the calendar symbol to open the test scheduling calendar window.



Select the date on which the next test is to be run by clicking on it. The months can be scrolled through with the '|<' and '|>' buttons at the top. Next select the time at which the test is to be run using the **Hours** and **Minutes** spin boxes.

If the test is to be repeated on a regular basis, select the repetition rate using the lower set of date/time spin boxes. Note that test intervals can be set in increments of one minute up to several years.

When all the scheduling data has been entered, click **Apply** to close the window. The date and time at which this particular test will be next run is displayed. To add the test item to the schedule, click the '+' button at the end of the test item line.

Further tests may be added using the same procedure. Tests may be added with any or all of the same settings, or different settings may be used. A test item may be deleted from the schedule by clicking its 'x' button. When the test schedule for the amplifier is complete, the process should be repeated for the other amplifiers comprising the system.

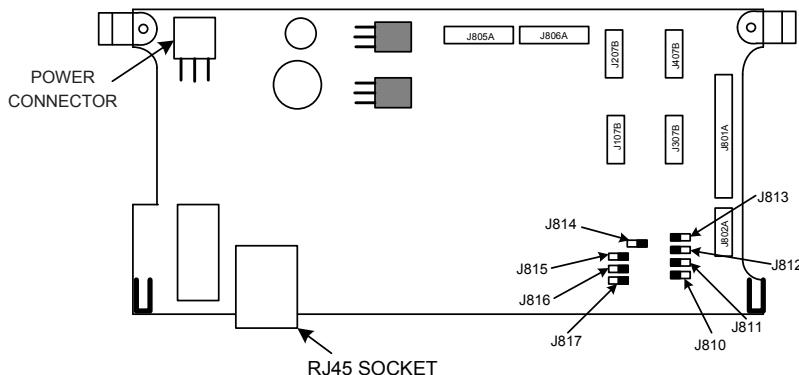
Contact Page

Clicking the **Contact Us** tab links directly to the contact page of the Cloud website. This includes all company contact details, including a query form. Please make use of this facility if there are any technical points arising from your VTX-WMI installation on which you need assistance.

Appendix

Location of PCB jumpers and connectors

VTX-WM1 CARD



2-POSITION JUMPER: BLACK END
INDICATES DEFAULT SETTING



Factory default jumper settings table

JUMPER	PURPOSE	FUNCTION	DEFAULT
J810			
J811			
J812		Reserved	
J813			
J814	Force defaults	Restores all factory default settings*	Off
J815	Force config	Disables password protection	Off
J816	Force IP 192.168.0.126	Fixes IP address	Off
J817	Force bootload	Only required for firmware updates	Off

* Default IP address, subnet mask, mail server IP and default gateway addresses.

Specifications

Tone Generator				
Test Signal Level	40 dB below max amp output	Injected post level controls, other channels muted.		
Frequency range	60 Hz to 20 kHz in 1/3-octave steps			
Sensitivity	1 to 100 Ohm detection			
Signal detector				
Sensitivity	-30 dBu to +10 dBu	20 Hz to 20 kHz		
Networking				
DHCP	Not supported			
Data rates	10 BaseT or 100 Base T (automatic selection)			
Connector	RJ45;Auto MDI/MDIX			
eMail protocols	SMTP (no encryption)			
Supported Amplifiers				
VTX4120, VTX4240, VTX4400				
Recordable Events				
Over temperature (90°C), Power on/off, Email error, Load Test pass/fail				